(updated in January 2024)

Viva Go

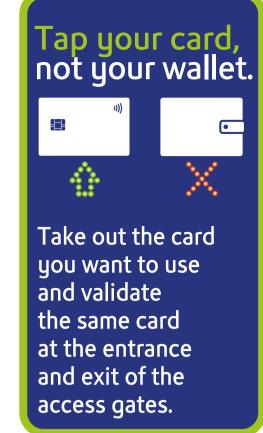
Metro journey

Valid across the entire network

## (amounts in euros)

1.80

	(amounts in euros)		
Occasional journeys	normal		
Carris/Metro single ticket <sup>1</sup>	1.80		
1 day ticket (24h)			
Carris/Metro <sup>2</sup>	6.80		
Carris/Metro/Transtejo (Cacilhas) <sup>2</sup>	9.80		
Carris/Metro/CP <sup>2</sup>	10.80		
<ul> <li>Valid for one journey in the entire Carris/Metro whole network, during 1 hour after the first validation.</li> <li>Not valid for consecutive Metro rides.</li> <li>Valid for unlimited travel in multiple routes, for 24 hours after the first validation.</li> </ul>			
<b>Zapping</b> The following amounts may be stored in the navegante occasional or customized cards: $3$ €, $5$ €, $10$ €, $15$ €, $20$ €, $25$ €, $30$ €, $35$ € and $40$ €. <b>Metro journey</b> Valid across the entire network	1.61		
Bank card (EMV) »)) Metro journey	1.80		



Passes	time validity	normal	Social + (Echelon B)	Social + (Echelon A)	former combatant and widow(er)
Navegante					
Navegante Metropolitano	monthly	40.00	30.00	20.00	10.00
Navegante Municipal Lisboa or Amadora or Odivelas	monthly	30.00	22.50	15.00	
Navegante Metropolitano +65 senior/ret./pens.	monthly	20.00			
Navegante urbano senior/ret./pens.	30 days	15.00			
Navegante família Metropolitano	monthly	80.00			
Navegante família Municipal Lisboa or Amadora or Odivelas	monthly	60.00			
Parking					
Carris/Metro/estacionamento Metro/Parque Alvalade XXI <sup>3</sup> <sup>3</sup> Valid for a 30-day period, on weekdays only.	30 days 30 days	55.00 46.50			

Free

Navegante 4\_18 and Sub 23 | Metropolitano
Navegante antigo combatente + 65 | Metropolitano
Navegante antigo combatente | Municipal
Navegante urbano 3i/ref./pens. + 65 with tax domicile in Lisbon

Cards	normal	4_18, sub23	
navegante occasional	0.50		
Customized navegante <sup>4</sup>	7.00	3.50	
Customized navegante express delivery <sup>5</sup>	12.00	6.00	

<sup>&</sup>lt;sup>4</sup> Metro stations: Jardim Zoológico, Colégio Militar/Luz, Marquês de Pombal, Campo Grande, Rossio, Baixa Chiado, Cais do Sodré, Oriente and Aeroporto metro stations .

### Exchanges and returns:

# Navegante Travel Pass

Returns are accepted before the start of the corresponding month.

After this date, it is only possible to exchange a Municipal pass for a Navegante Metropolitano pass until the 25th of the corresponding month.

### Navegante Família Pass

Exchanges are not allowed.

Cancellations are only possible if the card has not been charged and upon presentation of all household cards.

### 30 Day combined pass

- . before the start of validity: full reimbursement for returns;
- . after the 1st day of validity: only refunds allowed and customer will pay a 12.5% fee of the pass price for each day of validity elapsed.

ATM purchase fees will not be reimbursed.

Returns/exchanges are only possible with the corresponding receipt.

# Exchanges between Municipal Passes are not allowed.

# Zapping balance transfer

- . Expired cards
- Exclusively at Ticket Offices with no quantity limit.
- . Valid/working cards
- Exclusively at Ticket Offices and limited to 5 cards/day per client. **Note:**

Children under the age of 4 may ride the Metro for free if accompanied by an adult and do not occupy a seat.

<sup>&</sup>lt;sup>5</sup> Ticket offices "cartão urgente" at: Alameda, Campo Grande, Jardim Zoológico and Marquês de Pombal metro stations, on weekdays.