



# Match day with Metro!

## Travel guide

### 1) Plan your journey and ensure you have a valid travel ticket.

Before starting your metro journey to the event, check its location and plan your route accordingly.

Check the available [travel ticket options](#) and choose the one that best suits your needs. If you don't have a travel pass or any valid ticket, we recommend using a contactless bank card – the simplest and quickest way to travel on Metro de Lisboa.

- **Contactless bank card:**  
Pay and validate your journey directly on the metro validators. Each card or mobile device can only be used by one person per journey and cannot be shared.

Fare – €1.92 per journey  
Travel tickets are individual:



Always validate your ticket –  
validation is mandatory!

### 2) Follow Safety and Courteous Behaviour

- Follow the instructions provided by Metro staff or security personnel.
- Smoking is strictly prohibited on metro trains and within metro facilities.
- Transporting hazardous or potentially dangerous items – such as glass bottles, alcoholic beverages, fireworks, etc. – is not permitted.
- Do not cross the yellow line located along the edge of the boarding platform.
- Allow passengers to exit the train before boarding.
- Do not board or alight the train after the audio door-closing announcement.
- If you require assistance, please use the [“helppoint”](#) available at the fare gate line or ticket machines.

# Metro de Lisboa Network



## Customer Support Centre

Phone (+351) 213 500 115  
(Portuguese land line)  
atendimento@metrolisboa.pt  
Weekdays - 8h30/19h



## Police

Phone (+351) 21 765 42 42

## Metro Police station

Marquês de Pombal  
metro station  
Phone (+351) 21 350 01 25  
(Portuguese land line)

Plan the trip

